

## **B.U.E.C. I. Public Awareness Program**

### **Objective/Goal:**

There shall be a continuing education program to improve public awareness of pipeline operations and safety issues through enhanced communications with:

1. The public (including residents and places of congregation, such as businesses, schools, hospitals, and other places where people gather) in the pipeline vicinity and its associated rights-of-way and pipeline facilities.
2. State and local emergency response and planning officials and first responder organizations.
3. Local public officials and governing councils of affected municipalities and school districts
4. Excavators

This program shall include, but not be limited to:

1. Recognition of gas odors.
2. What to do and not to do when there is a strong gas odor.
3. Possible hazards associated with unintended releases from the pipeline facility.
4. Physical indications that such a release may have occurred.
5. Notifications of BUECI prior to making excavations for information or to report an emergency.
6. BUECI phone number and after hours number to call for information or to report an emergency.

This information may be conveyed to the public by:

1. BUECI Website—continually
2. Meetings-----as scheduled
3. Television-----annually
4. Radio-----as needed
5. Mailings-----annually
6. Handouts-----continually
7. Bill Stuffers-----annually

A record shall be maintained of the public education program and related activities.

### **Liaison with public officials:**

Liaison shall be established with fire, police, disaster coordinator, and medical officials with respect to emergency procedures.

Set up means of communications.

Continued contact shall be held with appropriate officials to acquaint them with the Company capabilities and procedures, respecting gas emergencies and to learn the capability and responsibility of each government organization that may respond to an emergency.

Participation in fire and police meetings, both on a local and state level.

The General Manager or his designate, will implement and coordinate this program. A record shall be filed of all meetings, training sessions, and other related activities. Every 21-24 months the General Manager, or his designate will also perform a Company self-assessment on the progress of this program and make any necessary changes.